Schedule A

HR-1 HR-2 HR-3 HR-4 HR-5

Fin-1 Fin-2 Fin-3 Fin-4 Fin-5 Fin-6 Fin-7 Fin-8 Fin-9

Elec Ops-1 Elec Ops-2 Elec Ops-3 Elec Ops-4 Elec Ops-5 Elec Ops-6 Elec Ops-7

Elec Ops-8 Elec Ops-9 Elec Ops-10 Elec Ops-11 Elec Ops-12

Elec Ops-13 Elec Ops-14 Elec Ops-15 Elec Ops-16 Elec Ops-17 Elec Ops-18

ESD&E-1 ESD&E-2

HS&E-1 HS&E-2 HS&E-3 HS&E-4 HS&E-5

Energy Supply-1 Energy Supply-2 Energy Supply-3 Energy Supply-4 Energy Supply-5 Project Mgt-1 Project Mgt-2

7000 Transition Services Joint Monthly Status Report Granite State Electric Company Month of July 2013

2 Electric Load Forecasting Chico DaFonte Joseph Gredder 9/12 Joseph Gredder Image: Chico DaFonte Image: Chico DaFonte 9/12 Joseph Gredder Image: Chico DaFonte Image: Chico DaFonte <t< th=""><th></th><th></th><th colspan="2">CURRENT SERVICE REPRESENTATIVE</th><th></th><th>APPROVED RE</th><th>EPORTS E</th><th>BY CURR</th><th>ENT TSA LEAD</th><th colspan="6">ATTACHMENTS</th></t<>			CURRENT SERVICE REPRESENTATIVE			APPROVED RE	EPORTS E	BY CURR	ENT TSA LEAD	ATTACHMENTS								
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Instrumentary in the line interview intervi														Summary of any				
Image: market in the second			ſ	Updated Customer Service	e Representat	tives and TSA Leads are pr	rovided in acco	rdance with Section V.C. 2	2 a. (v) of the	Settlemen	t Agreement	Marthu		material disputes,		Transition		Diposition of
A method Description Description <thdescription< th=""> <thdescription< th=""> <t< td=""><td></td><td>Sector</td><td></td><td>Liberty Htilitics</td><td></td><td>National Grid</td><td></td><td>Annround Bu TSA Lond</td><td>d Liborty</td><td>Mo/Yr</td><td></td><td>statements (Most Recent)(per Settlement</td><td>Changes (per Settlement</td><td>adjustments of Monthly Statements in the prior calendar month (per Settlement</td><td>minutes (per Settlement</td><td>Committee (per Settlement V.C.2.a.(iv) and TSA Schedule</td><td>Service Notice - Date (per Settlement</td><td>Notice - Confirmation of Termination Date/Signed (per Settlement</td></t<></thdescription<></thdescription<>		Sector		Liberty Htilitics		National Grid		Annround Bu TSA Lond	d Liborty	Mo/Yr		statements (Most Recent)(per Settlement	Changes (per Settlement	adjustments of Monthly Statements in the prior calendar month (per Settlement	minutes (per Settlement	Committee (per Settlement V.C.2.a.(iv) and TSA Schedule	Service Notice - Date (per Settlement	Notice - Confirmation of Termination Date/Signed (per Settlement
	A .		Change	Liberty Otilities	Change	National Grid	Change	Approved By 13A Lead	I - LIDerty	Change	Approved By 13A Lead - NG	V.U.2.d.(I))	v.c.z.d.(ii))	v.o.z.d.(iii)).	v.c.z.d.(iv)).	A Section 1.7)	v.u.z.a.(ii))	V.G.Z.d.(II))
	A											√						
	в							-										
		Payroll Services Employee Benefits	7/12	Mark Smith Mark Smith				Mark Smith Mark Smith									10/18/2012	11/18/2012
Network Nature Natere Nature Nature Nature<		Pension Administration		Mark Smith	L	ori Santoro		Mark Smith			Karyle Hills						4/11/2013	5/1/2013
0 Number of the set of th																		
				Mark Siniur	,	vial ylarie baei		Mark Silliui			bilali valga						10/18/2012	11/18/2012
	С			Linda Dooring	6	Pop Roshos		Linda Deoring			Ron Roohoo	-						
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $		Accounting Consulting		Linda Doering	2	Aike Wald		Linda Doering			Ron Boches	11						
$ \begin{array}{c c c c c c } \hline c c c c c c c c c c c c c c c c c c $				Linda Doering				Linda Doering				41					1/29/2013	2/28/2013
Image: Margine		Accounts Payable Processes Accounts Payable Consulting		Linda Doering		Ionn Napolitano		Linda Doering Linda Doering	+ +		Ron Boches	11		-			1/29/2013	2/28/2013
New Series New Ser		Cash Management		Linda Doering		Chris DiGilio		Linda Doering			Ron Boches	11						
Description Find from the long total Find from total Find			-															
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Amery Rev Rev Rev Reverse of Security Disc. Security <thdisc. security<="" t<="" td=""><td>D</td><td>Operations</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>11</td><td></td><td></td></thdisc.>	D	Operations														11		
Amount of the Amount of A	-	Planned Major Maintenance & Capital Construction		Chris Brouillard	1	Mark Phillips		Kurt Demmer		7/12	Dan Bunszell						5/30/2013	6/30/2013
Americ Growers and Deams Dime Boundard Bio Board Dime Boundard Bio Board Match Construction Programs Dime Boundard Add Deams Dime Boundard Add Deams Match Match Machanon Programs Dime Boundard Add Deams Dime Boundard Add Deams Match Match Machanon Programs Dime Boundard Add Deams Dime Boundard Add Deams Dime Boundard		Emergency Maintenance Engineering and Technical Services			1	Marie Jordan		Kurt Demmer			Dan Bunszell							
Name 0000 Bodded 110 Berner 713 Berner 713 Berner 1 </td <td></td> <td></td> <td></td> <td>Chris Brouillard</td> <td></td>				Chris Brouillard														
Bitset Mainware Propried One Broaded And Gene An		Resource and Workload Planning		Chris Brouillard		lim Patterson		Kurt Demmer		7/12	Dan Bunszell							
Vedko Manganet Lutherme More Meeting More Meeting <td></td> <td>6/17/2013</td> <td>7/17/2013</td>																	6/17/2013	7/17/2013
					4	Anne Marie Moran / Craig												
Name Percent P		Vegetation Management	-	Kurt Demmer	, A	Allen		Kurt Demmer		7/12	Dan Bunszell						12/13/2012	1/14/2013
Bit / Mos Stor Mos sources and PP(-) Mos Sources P/-		Customer Meter Support		Kurt Demmer				Kurt Demmer		7/12	Dan Bunszell						2/4/2013	3/4/2013
Inter (B) Testing Kut Dermat Jases Kut/ Marging Kondia Kut Dermat 772 Data Busgal Image Kut/ Marging Kondia Marging Kondia Margin Kondia Marging Kondia Margi				Kurt Demmer				Kurt Demmer										
Japping Faccodi Cold Socialitie Modern Varicogie/1981 Magering Faccodi Modern Varicogie/1981 Modern Varicogie/1982 Magering Faccodi Modern Varicogie/1982		Electric Lab (testing&calibration of tools, equipment and PPE) Infrared (IR) Testing		Kurt Demmer Kurt Demmer		lames Kelly lames Kelly		Kurt Demmer Kurt Demmer			Dan Bunszell						11/14/2012	12/14/2012
Refly and Protection Chine Broadbard Made Peterion Chine Broadbard					1	Aichael Yarbrough / Brian												
Doc and Standard Tim Degramper Grand Plands Multa Assistance Tim Degramper Dis Banzall Di								Kurt Demmer										
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Elect: Operations Microselensory Efficiency. Energy Existions Delary efficiency. Energy Existion Delary efficiency. Energy Existions Delary efficiency.				Tim Deppmeyer							Dan Bunszell							
Every Solutions Dervort 4 Enclosery Marrine Stellus 7 Dervort 4 Encloser 7 Dervort 4 Encloser 7 Dervort 4										8/12 7/12								
Interv Enders Cond Wate Cond		Energy Solutions Delivery & Efficiency														1	1	
bit Rest/Control & Supply in in< in in		Energy Efficiency Programs		Eric Stanley	(Carol White		Bill Sherry			Carol White							
1 Electric Network Control Nmm Galagher Niem Galagher <td></td> <td>Sales/Support for Commercial, Industrial and Municipal Customers</td> <td>-</td> <td>William Sherry</td> <td>5</td> <td>Sean Mongan</td> <td></td> <td>Bill Sherry</td> <td></td> <td></td> <td>Sean Mongan</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>		Sales/Support for Commercial, Industrial and Municipal Customers	-	William Sherry	5	Sean Mongan		Bill Sherry			Sean Mongan							
1 Electric Network Control Nmm Galagher Niem Galagher <td>D.:</td> <td>3 Energy Control & Supply</td> <td>-</td> <td></td> <td>1</td> <td></td> <td></td>	D.:	3 Energy Control & Supply	-													1		
2 Electric Load Forecastino Chico DaFonte Joseph Gredder 912 Joseph Gredder Image: Joseph Gredder <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></td<>																		
3 Enerry Procument Services Chico DaFonte Margaret Janzen Chico DaFonte Margaret	/-1	Electric Network Control		Norm Gallagher	'	like Gallagher		Chico DaFonte			Mike Gallagher	4						
4 Encry Procurament Consulting Chico DaFonte Margaret Janzen Sibilized Generation Services Chico Baronte Chico DaFonte Chico DaFonte<td>/-2</td><td>Electric Load Forecasting</td><td></td><td>Chico DaFonte</td><td></td><td>loseph Gredder</td><td></td><td>Chico DaFonte</td><td></td><td>9/12</td><td>Joseph Gredder</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td>	/-2	Electric Load Forecasting		Chico DaFonte		loseph Gredder		Chico DaFonte		9/12	Joseph Gredder							
5 Distributed Generation Services Chris Brouillard Kevin Kelly / Marie Jordan Chico DaFonte 9/12 Marie Jordan C C Jardan	/-3	Energy Procurement Services		Chico DaFonte	,	Margaret Janzen		Chico DaFonte			Margaret Janzen						1/22/2013	3/8/2013
5 Distributed Generation Services Chris Brouillard Jordan 9/12 Marie Jordan Jordan 3282/2013 4/282/2013 4/282/2013 Project Management Services Chris Brouillard Daniel Glenning Rich MacDonald David Way Imothy Way	/-4	Energy Procurement Consulting		Chico DaFonte				Chico DaFonte			Margaret Janzen							
Project Management Project Management Services Cott Management Services Cott Management Services Name	/-5	Distributed Generation Services		Chris Brouillard				Chico DaFonte		9/12	Marie Jordan						3/28/2013	4/28/2013
Cost Management Access Linda Doering Patrick Pensabene Rich MacDonald David Way I		Project Management														L I		
D.6 Health, Safety & Environment (HS&E) Image: Shepard Image: She		Project Management Services															3/14/2013	4/14/2013
HS&E Regulatory Monitoring, Reporting, Compliance, and Training Gaetan Mercier / Michael Timothy Woyck/ Brian Varga / Steparia Michael Knott Tim Woycik Im Im <td></td> <td></td> <td></td> <td>Linda Doering</td> <td>F</td> <td>Patrick Pensabene</td> <td></td> <td>Rich MacDonald</td> <td></td> <td></td> <td>David Way</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>				Linda Doering	F	Patrick Pensabene		Rich MacDonald			David Way							
H&E Regulatory Monitoring, Reporting, Compliance, and Training Gatan Mercier / Michael Varga / Stephanie Michael Knott Tim Woycik Im Woycik<	D.6	Health, Safety & Environment (HS&E)				Cimothy Woycik / Prion						-						
HS&E Regulatory Monitoring, Reporting, Compliance, and Training Knott Sheard Michael Knott Tim Woycik Tim Woycik Im Woycik <t< td=""><td></td><td></td><td></td><td>Gaetan Mercier / Michael</td><td>N</td><td>/arga / Stephanie</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>				Gaetan Mercier / Michael	N	/arga / Stephanie												
Health and Safety Field Support Knott Timothy Woycik Michael Knott Tim Woycik Tim Woycik I 10/2/2012 11/1/2012 Cadetan Mercier / Michael Knott / Mark Smith Brian Varga Michael Knott Tim Woycik I I 10/2/2012 11/1/2012 Environmental Compliance Gaetan Mercier / Michael Knott Peter Harley Michael Knott Tim Woycik I I 10/2/2012 11/1/2012		HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Knott	5	Shepard		Michael Knott			Tim Woycik	41					10/2/2012	11/1/2012
Gaetan Meroler / Michael Brian Varga Michael Knott Tim Woycik Im Woycik Environmental Compliance Gaetan Meroler / Michael Peter Harley Michael Knott Tim Woycik		Health and Safety Field Support			h	Fimothy Woycik		Michael Knott			Tim Woycik						10/2/2012	11/1/2012
Technical Training Knott / Mark, Smith Brian Varga Michael Knott Tim Woycik Im Woycik <th< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>11</td><td></td><td></td><td></td><td></td><td></td><td></td></th<>												11						
Gaetan Mercier / Michael Peter Harley Michael Knott Tim Woycik Im Woycik 10/2/2012 11/1/2012		Technical Training		Gaetan Mercier / Michael Knott / Mark Smith	1	Brian Varga		Michael Knott			Tim Wovcik						10/2/2012	11/1/2012
Gaelan Mercier / Michael				Gaetan Mercier / Michael								11						
Environmental Field Support Knott Peter Harley Michael Knott Tim Woycik 10/2/2012 11/1/2012		Environmental Compliance		Knott Gaetan Mercier / Michael	F	Peter Harley		Michael Knott	+		1 m Woycik	11						
		Environmental Field Support			F	Peter Harley		Michael Knott			Tim Woycik]					10/2/2012	11/1/2012

ATTACHMENTS

										Α	в	С	D	E	F	G
														Escalated		
		Updated Customer Servic	e Represen	tatives and TSA Leads are p	provided in acr	cordance with Section V.C. 2 a. (v) of th	e Settlemen t /	Agreement				Summary of any material disputes,		Complaint - Transition		Diposition of
			1					.3		Monthly		claims, and		Steering		Transition Service
										statements (Most		adjustments of Monthly Statements in the prior		Committee (per Settlement	Transition Service Notice -	Notice - Confirmation of Termination
										(Most Recent)(per	TSA Scope Changes (per	calendar month (per	minutes (per	V.C.2.a.(iv) and		Date/Signed (per
		Mo/Yr	Mo/Yr		Mo/Yr		Mo/Yr			Settlement	Settlement	Settlement	Settlement	TSA Schedule	Settlement	Settlement
Schedule A	Service	Change Liberty Utilities	Change	National Grid	Change	Approved By TSA Lead - Liberty	Change	Approved By TSA Lea	d - NG	V.C.2.a.(i))	V.C.2.a.(ii))	V.C.2.a.(iii)).	V.C.2.a.(iv)).	A Section I.7)	V.C.2.a.(ii))	V.C.2.a.(ii))
HS&E-6	Spill Control/Response	Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott	т	im Woycik							10/2/2012	11/1/2012
		Gaetan Mercier / Michael					_								10/00/00	11110010
HS&E-7	Environmental Regulatory Support & Consultation	Knott Gaetan Mercier / Michael		Peter Harley		Michael Knott	1	im Woycik							10/2/2012	11/1/2012
HS&E-8	Licenses, Permits and Orders	Knott	7/12	Peter Harley		Michael Knott	Т	im Woycik							10/2/2012	11/1/2012
	Security													1	1	
		Gaetan Mercier / Michael														
Security-1	Site Security Services	Knott Gaetan Mercier / Michael	8/12	Anthony Itrich		Michael Knott	8/12 A	nthony Itrich								
Security-2	Security Consulting	Knott	8/12	Anthony Itrich		Michael Knott	8/12 A	nthony Itrich								
Security-3	NERC/NPCC- Reliability Compliance	Gaetan Mercier / Michael Knott		Vicki M. O'Leary		Michael Knott		like Amico		1					3/28/2013	5/1/2013
-		T T T T T T T T T T T T T T T T T T T		Total M. O Lobity		interaction to the	N								372012013	3/1/2013
	Supply Chain and Inventory Management															
Supply-1	Supply Chain Management	Rich Foley		Jim Swalec		Rich Foley		m Swalec							11/30/2012	12/31/2012
Supply-2	Materials Management System Support	Rich Foley		Craig Dikeman		Rich Foley		raig Dikeman								10/04/00 10
Supply-3	Supplier Contracts Access to Seller Warehouses	Rich Foley Rich Foley		Jim Swalec Craig Dikeman		Rich Foley Rich Foley		m Swalec raig Dikeman							11/30/2012 11/30/2012	12/31/2012 12/31/2012
Supply-4 Supply-5	Fleet Services	Steve McCrodan		Bill Hilbrunner		Steve McCrodan		ill Hilbrunner							7/31/2013	12/31/2012
Cuppiy C				Dim millionarita		otore moorodan									110112010	
	Customer Services Support															
Customer Svc-1	Call Center Operations	Nicole Harris		Nancy Cianflone /	8/12	Bill Sherry	N	ancy Cianflone								
Customer Svc-2	Meter Reading, Billing and Payment Processing	Nicole Harris		Christopher Gibb	8/12	Bill Sherry		ancy Cianflone								
Customer Svc-3	Collections Process Support	Nicole Harris		Larry Frye Brian Schuster / Joe	8/12	Bill Sherry	N	ancy Cianflone								
Customer Svc-4	New Business Adminstration	Bill Sherry		Basic		Bill Sherry		rian Schuster								
Customer Svc-5	Revenue Protection/Diversion & Investigation	Nicole Harris David Carleton / Nicole		Jeff Martin	8/12	Bill Sherry	N	ancy Cianflone								
Customer Svc-6	Customer Data Migration	Harris	7/12	Nancy Ciaflone	8/12	Bill Sherry	N	ancy Cianflone								
Customer Svc-7	Meter Data Services Support	Daniel Mahonev		Thomas Amerige / Michael Murphy	8/12	Bill Sherry		ancy Cianflone								
Customer Svc-7	Meter Data Services Support	Daniel Manoney		Michael Murphy	0/12	Bill Sherry	IN	ancy clamone								
	Regulatory Support															
Reg-1 Reg-2	Regulatory Support - General Regulatory Reporting	ChristiAne Mason Meera Revnolds		Michael Laflamme Jeanne Lloyd		ChristiAne Mason ChristiAne Mason	N	lichael Laflamme lichael Laflamme								
	Records Management			oddime Eloya				ionder canamine								
Records-1	Identification of Books and Records	7/12 Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton	s	harareh Goldsmith								
Records-2	Separation and Transfer of Books and Records	7/12 Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton	s	harareh Goldsmith								
	IT Transition Services		1			+ +				— —						
IT-1	Business Application Services	David Carleton		Donald Stahlin		David Carleton	N	ladalyn Hanley								
IT-2	Collaboration Services (E-Mail)	David Carleton		Paul Circolone / Andy Gould		David Carleton		ladalyn Hanley		1						
11-2	Conadoration Services (E-mail)	David Carleton		Paul Circolone / Andy		David Carleton	IV	ladalyn Hanley								
IT-3	Data Centers	David Carleton		Gould Duane Bloomfield /		David Carleton	N	ladalyn Hanley		1						
IT-4	Client Services	David Carleton		Harold Pinsker		David Carleton	N	ladalyn Hanley								
IT-5	Contracts and Licenses	David Carleton		Robert Lorkiewicz		David Carleton		ladalyn Hanley		1						
			1	Paul Circolone / Earl		David Cardates							1	1	1	
IT-6	Infrastructure Services	David Carleton		Briggs				ladalyn Hanley								
	Infrastructure Services	David Carleton		Briggs Ed Brodsky / Alex		David Carleton		ladalyn Hanley								
IT-6 IT-7 IT-8	Infrastructure Services Networking Support IS Energy Management Systems (EMS)	David Carleton David Carleton David Carleton		Ed Brodsky / Alex Scherer Bill Mays		David Carleton David Carleton David Carleton David Carleton	N	ladalyn Hanley Iadalyn Hanley Iadalyn Hanley								

APPROVED REPORTS BY CURRENT TSA LEAD

CURRENT SERVICE REPRESENTATIVE

7000 Transition Services Joint Monthly Status Report Energy North Natural Gas, Inc. Month of July 2013

		CURRENT SERVICE REPRESENTATIVE		APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS										
												A	В	с	D	E	F	G
		Ū	pdated Customer Service	Representa	tives and TSA Leads are p	provided in acc	ordance with Section	V.C. 2 a.	(v) of the S	ettlement Aareemer	nt			Summary of any		Escalated		
		Ľ							(.,		.,			material disputes,		Complaint - Transition		Dissoition of
												Monthly		claims, and adjustments of		Steering		Diposition of Transition Service
												statements	TO 1 O	Monthly Statements		Committee (per		Notice - Confirmation
												(Most Recent)(per	TSA Scope Changes (per	in the prior calendar month (per	Meeting minutes (per	V.C.2.a.(iv) and	Service Notice - Date (per	of Termination Date/Signed (per
		Mo/Yr		Mo/Yr		Mo/Yr			Mo/Yr	Approved By TSA	Lead -	Settlement	Settlement	Settlement	Settlement	TSA Schedule	Settlement	Settlement
Schedule A	Service	Change	Liberty Utilities	Change	National Grid	Change	Liberty		Change	NG		V.C.2.a.(i))	V.C.2.a.(ii))	V.C.2.a.(iii)).	V.C.2.a.(iv)).	A Section I.7)	V.C.2.a.(ii))	V.C.2.a.(ii))
	A General Protocol																	
	Correspondence, Invoices, Notices and other Communication											N						
HR-1	B Human Resources Payroll Services	7/10	Mark Smith		Laurie Hare		Mark Smith			Karvle Hills				r		1	10/18/2012	11/18/2012
HR-1 HR-2	Employee Benefits	//12	Mark Smith		Lori Santoro		Mark Smith			ori Santoro							10/18/2012	11/18/2012
HR-3	Pension Administration		Mark Smith		Lori Santoro		Mark Smith		ł	Karyle Hills							4/11/2013	05/01/203
HR-4 HR-5	Labor Relations Support Staffing Support		Mark Smith Mark Smith		Thomas Ryan Maryjane Baer	-	Mark Smith Mark Smith			Brian Varga Brian Varga							10/18/2012 10/18/2012	11/18/2012 11/18/2012
	C Financial Services				mar gano Baoi		india officia			and a varga							10/10/2012	11/10/2012
Fin-1	Financial Reporting		Linda Doering		Ron Boches		Linda Doering		F	Ron Boches								
Fin-2	Accounting Consulting		Linda Doering		Mike Wald		Linda Doering		F	Ron Boches								
Fin-3 Fin-4	Financial Training Service Accounts Payable Processes		Linda Doering Linda Doering		Mike Wald John Napolitano		Linda Doering Linda Doering			Ron Boches Ron Boches							1/29/2013	2/28/2013
Fin-5	Accounts Payable Consulting		Linda Doering		John Napolitano		Linda Doering			Ron Boches							1/29/2013	2/28/2013
Fin-6	Cash Management		Linda Doering		Chris DiGilio		Linda Doering		ſ	Ron Boches								
Fin-7 Fin-8	Tax Consulting Services Property Tax Services		Susan Wan Linda Doering		Arthur Kiperberg Paula Leaverton	-	Linda Doering Linda Doering			Ron Boches Ron Boches								
Fin-9	Claims Handling/Investigation		Paul Kinch		Joseph Weber		Linda Doering			Ron Boches								
	D Operations															L		
Gas Ops-1	Network Strategy Support and Planned Major Maintenance		Chris Brouillard		Tom Bennett		Rich MacDonald			Daniel McNamara		1					3/27/2013	4/27/2013
Gas Ops-2 Gas Ops-3	Operations Regulatory Support Emergency Maintenance Engineering & Technical Services		Tim Deppmeyer Chris Brouillard		Susan Fleck John Flint		Rich MacDonald Rich MacDonald			Daniel McNamara Daniel McNamara							10/26/2012	11/25/2012
Gas Ops-3 Gas Ops-4	Gas Field Crew Dispatching and Scheduling		Norm Gallagher		Gary Bennett		Rich MacDonald		7/12 [Daniel McNamara								
Gas Ops-5	Mandated Programs, including Leak Survey Support		Richard MacDonald		Joseph Basic		Rich MacDonald		7/12	Daniel McNamara							5/13/2013	6/13/2013
Gas Ops-6 Gas Ops-7	Maps & Records LNG Compliance and Training		Chris Brouillard Norm Gallagher		Joseph Basic Frank Su		Rich MacDonald Rich MacDonald			Daniel McNamara Daniel McNamara								
Gas Ops-8	Gas Engineering and Design		Chris Brouillard		Tim Small		Rich MacDonald			Daniel McNamara							3/27/2013	4/27/2013
Gas Ops-9	Quality Assurance/Analysis & Process Improvement		Tim Deppmeyer		Don Cordone		Rich MacDonald		7/12	Daniel McNamara							4/2/2013	5/2/2013
Gas Ops-10	Gas Support Services/Workload Planning		Rich MacDonald		Joseph Basic / Mike Bruno		Rich MacDonald		7/12	Daniel McNamara								
			Bryan McCallum / Rich															
Gas Ops-11	Gas Meter Operations/Meter Shop		MacDonald		Ron Johnson Christopher Gibb /		Rich MacDonald		7/12	Daniel McNamara								
Gas Ops-12	Customer Meter Support		Rich MacDonald		Robert Preshong		Rich MacDonald		7/12	Daniel McNamara								
Gas Ops-13	Gas Reliability Planning		Chris Brouillard		John Stavrakas		Rich MacDonald			Daniel McNamara								
Gas Ops-14 Gas Ops-15	System Integrity, Asset Replacement, & Corrosion Control Codes and Standards		Chris Brouillard Tim Deppmeyer		Tim Small Robert Wilson	-	Rich MacDonald Rich MacDonald			Daniel McNamara Daniel McNamara							10/26/2012	11/25/2012
Gas Ops-16	Ops Misc		Mike Knott		Pat Burns		Rich MacDonald		7/12	Daniel McNamara								11/20/2012
Gas Ops-17	Mutual Assistance - Gas Emergencies		Tim Deppmeyer		John Flint		Rich MacDonald		7/12	Daniel McNamara							1/16/2013	2/16/2013
	D.3 Gas Control & Procurement																	
Gas Supply-1 Gas Supply-2	Gas Control Gas Procurement Services - General		Norm Gallagher Chico DaFonte		Tom Amerige Liz Arangio		Chico DaFonte Chico DaFonte			fom Amerige .iz Arangio								
Gas Supply-3	Energy Transactions		Chico DaFonte		Liz Arangio		Chico DaFonte		l	.iz Arangio								
Gas Supply-4	Gas Load Forecasting Gas Procurement Consulting		Chico DaFonte Chico DaFonte		Liz Arangio Liz Arangio		Chico DaFonte Chico DaFonte			.iz Arangio iz Arangio								
Gas Supply-5 Gas Supply-6	Gas Procurement Miscellaneous		Chico DaFonte		Liz Arangio		Chico DaFonte			.iz Arangio								
	Energy Solutions Delivery & Efficiency																	
ESD&E-1	Energy Efficiency Programs		Eric Stanley		Carol White		William Sherry		(Carol White								
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry		Sean Mongan		William Sherry		5	Sean Mongan								
	Project Management																	
Project Mgt-1	Project Management Services		Rich MacDonald / Chris Broulliard		Daniel Glenning		Rich MacDonald			David Way							11/9/2012	12/9/2012
Project Mgt-2	Cost Management Access		Linda Doering		Patrick Pensabene		Rich MacDonald			David Way							11/9/2012	12/9/2012
	D.6 Health, Safety & Environment (HS&E)											-						
	bio neardi, carety a Environment (noaE)				Timothy Woycik / Brian													
1005 4			Gaetan Mercier /		Varga / Stephanie													
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Michael Knott Gaetan Mercier /		Shepard		Michael Knott			lim Woycik							10/2/2012	11/1/2012
HS&E-2	Health and Safety Field Support		Michael Knott		Timothy Woycik		Michael Knott		-	Tim Woycik							10/2/2012	11/1/2012
			Gaetan Mercier / Michael Knott / Mark						T									
HS&E-3	Technical Training		Michael Knott / Mark Smith		Brian Varga		Michael Knott			Tim Woycik							10/2/2012	11/1/2012
			Gaetan Mercier /		-													
HS&E-4	Environmental Compliance		Michael Knott Gaetan Mercier /		Peter Harley		Michael Knott			lim Woycik							10/2/2012	11/1/2012
HS&E-5	Site Investigation and Remediation		Michael Knott		Michele Leone													
			Gaetan Mercier /															
HS&E-6	Environmental Field Support		Michael Knott		Peter Harley	· I	Michael Knott	I		lim Woycik		1	L	↓	I	I	10/2/2012	11/1/2012

		CURRENT SERVICE REPRESENTATIVE			APPROVED REPO	CURRENT TSA LEAD	ATTACHMENTS							
								Α	В	С	D	E	F	G
		Upd	dated Customer Service	Representatives and TSA Leads are pr	ovided in accordance with Section V.	/.C. 2 a. (v)	of the Settlement Agreement			Summary of any material disputes,		Escalated Complaint -		
								Monthly		claims, and adjustments of		Transition Steering		Diposition of Transition Service
								statements		Monthly Statements		Committee (per		Notice - Confirmation
								(Most Recent)(per	TSA Scope Changes (per	in the prior calendar month (per	Meeting minutes (per	Settlement V.C.2.a.(iv) and	Service Notice - Date (per	of Termination Date/Signed (per
		Mo/Yr		Mo/Yr	Mo/Yr Approved By TSA L	Lead - N	Io/Yr Approved By TSA Lead -	Settlement	Settlement	Settlement	Settlement	TSA Schedule	Settlement	Settlement
Schedule A	Service	Change	Liberty Utilities Gaetan Mercier /	Change National Grid	Change Liberty	C	hange NG	V.C.2.a.(i))	V.C.2.a.(ii))	V.C.2.a.(iii)).	V.C.2.a.(iv)).	A Section I.7)	V.C.2.a.(ii))	V.C.2.a.(ii))
HS&E-7	Spill Control/Response	N G	/lichael Knott Gaetan Mercier /	Peter Harley	Michael Knott		Tim Woycik		-				10/2/2012	11/1/2012
HS&E-8	Environmental Regulatory Support & Consultation		Michael Knott Saetan Mercier /	Peter Harley	Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-9	Licenses, Permits and Orders		Michael Knott	Peter Harley	Michael Knott		Tim Woycik						10/2/2012	11/1/2012
	Security		Saetan Mercier /											
Security-1	Site Security Services	N	Aichael Knott Gaetan Mercier /	8/12 Anthony Itrich	Michael Knott		8/12 Anthony Itrich							
Security-2	Security Consulting	N	lichael Knott	8/12 Anthony Itrich	Michael Knott		8/12 Anthony Itrich							
Cumple 1	Supply Chain and Inventory Management		Diah Dalau	lim Cueles	Dieb Celev		lim Cueles						11/20/2012	10/01/0010
Supply-1 Supply-2	Supply Chain Management Materials Management System Support	R	Rich Foley Rich Foley	Jim Swalec Craig Dikeman	Rich Foley Rich Foley		Jim Swalec Craig Dikeman						11/30/2012	12/31/2012
Supply-3	Supplier Contracts	R	Rich Foley	Jim Swalec	Rich Foley		Jim Swalec						11/30/2012	12/31/2012
Supply-4 Supply-5	Access to Seller Warehouses		Rich Foley Steve McCrodan	Craig Dikeman Bill Hilbrunner	Rich Foley Steve McCrodan		Craig Dikeman Bill Hilbrunner						11/30/2012 7/31/2013	12/31/2012
Supply-5	Fleet Services	s	steve mccrodan	Biil Hilbfurther	Steve McCrodan		Bill Hilbrunner						7/31/2013	
	E Customer Services Support											r		
Customer Svc-1	Call Center Operations	N	Nicole Harris Nicole Harris / Daniel Mahoney (Meter Data	Nancy Cianflone Nancy Cianflone / Christopher Gibb (Meter	8/12 Bill Sherry		Nancy Cianflone							
Customer Svc-2 Customer Svc-3	Meter Reading, Billing and Payment Processing Collections Process Support		Services) Nicole Harris	Data Services) Larry Frye	8/12 Bill Sherry 8/12 Bill Sherry		Nancy Cianflone Nancy Cianflone							
Customer Svc-4	New Business Adminstration	в	Bill Sherry	Brian Schuster / Joe Basic	Bill Sherry		Brian Schuster							
Customer Svc-5	Revenue Protection/Diversion & Investigation	N	Vicole Harris	Jeff Martin	8/12 Bill Sherry		Nancy Cianflone							
Customer Svc-6	Customer Data Migration		David Carleton/Nicole Harris	Nancy Ciaflone	8/12 Bill Sherry		Nancy Cianflone							
Deg 1	F Regulatory Support Regulatory Support - General		ChristiAne Mason	Michael Laflamme	ChristiAne Mason		Michael Laflamme	_						
Reg-1 Reg-2	Regulatory Reporting		Robert Campbell	Ann Leary	ChristiAne Mason		Michael Laflamme							
Records-1	G Records Management Identification of Books and Records	7/12 S	Sarah Knowlton	Sharareh Goldsmith	7/12 Sarah Knowlton		Sharareh Goldsmith							
Records-2	Separation and Transfer of Books and Records		Sarah Knowlton	Sharareh Goldsmith	7/12 Sarah Knowlton		Sharareh Goldsmith		-					
	H IT Transition Services													
IT-1	Business Application Services		David Carleton	Donald Stahlin Paul Circolone / Andy	David Carleton		Madalyn Hanley							
IT-2	Collaboration Services (E-Mail)	D	David Carleton	Gould Paul Circolone / Andy	David Carleton		Madalyn Hanley							
IT-3	Data Centers	D	David Carleton	Gould Duane Bloomfield /	David Carleton		Madalyn Hanley							
IT-4 IT-5	Client Services		David Carleton	Harold Pinsker Robert Lorkiewicz	David Carleton		Madalyn Hanley		L					
11-5	Contracts and Licenses		David Carleton	Paul Circolone / Earl	David Carleton		Madalyn Hanley							
IT-6	Infrastructure Services		David Carleton	Briggs Ed Brodsky / Alex	David Carleton		Madalyn Hanley							
IT-7 IT-8	Networking Support IS Energy Management Systems (EMS)		David Carleton David Carleton	Scherer Bill Mays	David Carleton David Carleton		Madalyn Hanley Madalyn Hanley							
IT-9	Security Services		David Carleton	Mike Andreozzi	David Carleton		Madalyn Hanley Madalyn Hanley							
		-		• • •	B									

Attachment A

Monthly Statements (Most Recent) (per Settlement V.C.2.a.(i))

See attached

Date:	07/26/2013
Invoice #:	800033168
Terms:	Net 20

Initial Billing for Transition Services Activity: Final Billing for Transition Services Activity:

June 2013 April 2013

	Prior	Month Adjustmer	nt		l		
TSA Name	Granite State	Energy North	Total	Granite State	Initial Billing Energy North	Total	Invoice Total
Payroll	-	-	-	-	-	-	-
Employee Benefits Pension Administration		-	-	-	-	-	-
Labor Relations		-	-	-	-	-	-
Staffing Support	-	-	-	-	-	-	-
Human Resources		-			-	-	-
Financial Reporting Accounting Consulting		-	-	- 2,966.54	858.20 2,966.54	858.20 5,933.08	858.20 5,933.08
Financial Training Service	-	-	-	- 2,900.54	2,900.54	-	- 5,955.08
Accounts Payable Processing	-	-	-	-	-	-	-
Accounts Payable Consulting	-	-	-	-	-	-	-
Cash Management	-	-	-	-	-	-	
Tax Consulting Property Tax Services	-	-	-	-	-	-	
Claims Handling /Investigation	-	-	-	640.75	-	640.75	640.75
Finance	-	-	-	3,607.29	3,824.74	7,432.03	7,432.03
Planned Major Mtnc	-	-	-	(1,451.62)	-	(1,451.62)	(1,451.62)
Emergency Mtnc & Tech Svcs Field Crew Dispatch & Scheduling	-	-	-	-	-	-	
Electric Eng & Design	-	-	-	-	-	-	-
Resource & Workload Planning	-	-	-	1,688.11	-	1,688.11	1,688.11
Electric Fdr ,Sub T and Sub Asset Planning	-	-	-	(4,831.90)	-	(4,831.90)	(4,831.90)
Sub Mtnc Programs /Engineering		-	-	137,161.89	-	137,161.89	137,161.89
Vegetation Management Customer Meter Support	-		-	-	-	-	
Electric Meter Shop	-	-	-	20.78	-	20.78	20.78
Electric Lab	(1,807.39)	-	(1,807.39)	-	-	-	(1,807.39)
Infrared Testing	-	-	-	-	-	-	-
Mapping & Records Relay & Protection	-	-	-	- 592.97	16,850.90	16,850.90 592.97	16,850.90 592.97
Codes & Standards	-	-	-	-	-	-	-
Mutual Assistance	-	-	-	669.23	-	669.23	669.23
Business Continuity & Emergency Logistics	-	-	-	-	-	-	-
Ops Miscellaneous	-	-	-	26,056.03	-	26,056.03	26,056.03
Network Strategy & Planned Major Mtnc Operations Regulatory Support	-	-	-	-	-	-	-
Emergency Mntc Engineering & Technical Svcs	-	-	-	-	-	-	-
Mandated Programs, inc Leak Surveys	-	-	-	-	-	-	-
LNG Compliance & Training	-		-	-	-	-	
Gas Engineering & Design QA/Analysis & Process Improvement	-	(1,145.01)	- (1,145.01)	-	-	-	(1,145.01)
Gas Support/Workload Planning	-	-	-	-	1.34	1.34	1.34
Meter Ops/Meter Shop	-	-	-	-	4,842.65	4,842.65	4,842.65
Reliability Planning	-	-	-	-	-	-	-
System Integrity, Asset Replacement, & Corrosion Control Ops Misc	-	-	-	-	2,139.46 17,332.01	2,139.46 17,332.01	2,139.46 17,332.01
Operations	(1,807.39)	(1,145.01)	(2,952.40)	159,905.49	41,166.36	201,071.85	198,119.45
Energy Efficiency	-	-	-	(5,109.70)	770.23	(4,339.47)	(4,339.47)
C&I Sales/Support	-	-	-	-	-	-	-
Energy Solutions Delivery & Efficiency Network Control	-	-	-	(5,109.70) 13,982.61	- 770.23	(4,339.47) 13,982.61	(4,339.47) 13,982.61
Load Forecasting	-	-	-	381.63	-	381.63	381.63
Energy Procurement	-	-	-	-	-	-	-
Energy Procurement Consulting	-	-	-	-	-	-	-
Distributed Generation Svcs	-	-	-	656.14	-	656.14	656.14
Gas Control Procurement Svcs General		-	-	-	10,998.84 1,948.91	10,998.84 1,948.91	10,998.84 1,948.91
Energy Transactions	-	-	-	-	-	-	-
Gas Load Foreecasting	-	-	-	-	13,549.36	13,549.36	13,549.36
Procurement Consulting	-	-	-	-	-	-	-
Procurement Svcs Misc Energy Control & Supply	-	-	-	- 15,020.38	- 26,497.11	- 41,517.49	- 41,517.49
Project Mgmt Svcs		-	-	-	-	41,517.49	
Cost Mgmt	-	-	-	-	-	-	-
Project Management		-					-
HS&E Monitoring, Reporting Compliance & Training Health & Safety Fld Support	-		-	-	-	-	-
Technical Training	-	-	-	-	-	-	
Environmental Compliance	-	-	-	-	-	-	-
Environmetal Field Support	-	-	-	-	-	-	-
SIR	-	-	-	-	496.66	496.66	496.66
Spill Control Response Environmental Reg Support & Consultation	-		-	-	-	-	-
Licenses, Permits & Orders	-	-	-	-	-	-	
Health, Safety & Environment	-	-	-	-	496.66	496.66	496.66
Site Services	-	-	-	-	-	-	-
Security Consulting	-	-	-	-	-	-	-
NERC/NPCC Reg Compliance Security	-	-	-	-	-	-	-
Supply Chain Mgmt	-	-	-	-	-	-	-
Mat Mgmt System Support	-	-	-	-	-	-	-
					-	-	-
Supplier Contracts	-	-	-	-			
Supplier Contracts Warehouse Access	-	-	-	-	-	-	-
Supplier Contracts							-

Date:	07/26/2013
Invoice #:	800033168
Terms:	Net 20

Initial Billing for Transition Services Activity: Final Billing for Transition Services Activity:

June 2013 April 2013

	Prio	r Month Adjustmer	nt		Initial Billing		
TSA Name	Granite State	Energy North	Total	Granite State	Energy North	Total	Invoice Total
Meter Rdg, Billing & Payment Processing	-	-	-	87,500.56	26,120.74	113,621.30	113,621.30
Collections Support	-	-	-	(8,604.08)	4.82	(8,599.26)	(8,599.26)
New Business Admin	-	-	-	3,314.46	82.48	3,396.94	3,396.94
Revenue Protection	-	-	-	-	-	-	-
Customer Data Migration	-	-	-	-	-	-	-
Meter Data Services - Support	-	-	-	3,926.55	-	3,926.55	3,926.55
Customer Service	-	-	-	113,484.12	29,287.92	142,772.04	142,772.04
General	-	-	-	6,424.23	526.08	6,950.31	6,950.31
Regulatory Reporting	-	-	-	4,124.58	12,875.99	17,000.57	17,000.57
Regulatory Support	-		-	10,548.81	13,402.07	23,950.88	23,950.88
Identification of Books & Records	-	-	-	-	-	-	-
Seperation & Transfer of Books & Records	-	-	-	-	-	-	-
Records Management	-	-	-	-	-	-	-
Business Applications	3,159.73	(2,071.40)	1,088.33	8,598.25	13,845.18	22,443.43	23,531.76
Collaboration Services	-	-	-	-	-	-	-
Data Centers	5,074.58	3,050.78	8,125.36	-	-	-	8,125.36
Client services	4,023.02	-	4,023.02	-	-	-	4,023.02
Contracts & Licenses	2,869.32	3,590.03	6,459.35	12,746.44	25,001.69	37,748.13	44,207.48
Infrastructure Services	6,788.83	(9,393.00)	(2,604.17)	41,677.89	35,342.29	77,020.18	74,416.01
Networking Support	(24,434.08)	5,470.34	(18,963.74)	-	-	-	(18,963.74)
EMS/SCADA	1,985.42	(2,725.70)	(740.28)	125.13	-	125.13	(615.15)
Security Services	-	-	-	-	-	-	-
П	(533.18)	(2,078.95)	(2,612.13)	63,147.71	74,189.16	137,336.87	134,724.74
TOTAL	(2,340.57)	(3,223.96)	(5,564.53)	360,604.10	189,634.25	550,238.35	544,673.82

CHECK

Please remit payments to the following:

	U.S. Mail
Ν	lational Grid USA
Ν	/lisc Accounts Receivable
3	00 Erie Boulevard West
S	yracuse, NY 13202

Wire National Grid USA Bank: Bank of America ABA: 026009593 Acct# 000050020915 Attachment B

TSA Scope Changes (per Settlement V.C.2.a.(ii))

Nothing to report

Attachment C

Summary of any material disputes, claims and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii))

Nothing to report

Attachment D

Meeting Minutes (per Settlement V.C.2.a.(iv))

See attached

Energy Supply TSA Status Update - July 2013

Attending: Michael Gallagher, National Grid Norm Gallagher, Liberty Utilities

Regrets: n/a

Date: July 30, 2013

- 1.0 Review Checklist no changes
- 2.0 Transition Update

Transition of the electric control centers has slid a month to the April/May 2014 timeframe.

Liberty is planning to transition the gas control center before the electric control center, but work on the new gas SCADA system is taking longer than anticipated by the vendor Schneider.

Schneider has people working on both the gas and electric SCADA systems.

Liberty has plans to build the electric displays in the SCADA system, and they have hired a contractor to separate the RTU's in substations.

No transition services have terminated yet.

3.0 Issues – None.

Inventory Management TSA Status Update – August 20, 2013

Attending: Richard Foley, Liberty Utilities Craig Dikeman, National Grid

Regrets: None

Date: August 20, 2013

1.0 TSA Scope changes or Requests for Scope Changes

No changes requested at this time. Two (2) TSA's remain open at this time:

- Granite State Electric TSA#2 Materials Management System Support
- Energy North TSA#2 Materials Management System Support

2.0 Transition Update

TSA likely to be held open until October 1, 2013, unless Liberty Utilities can find an alternative way before then to buy stock in an emergency situation (other than the current replacement process). Once this process is established, the need for the TSA will be eliminated. In 2013, Liberty was short on materials twice in emergency situations and relied on National Grid to support those material needs.

3.0 Issues

None at this time

- 4.0 Termination of Services Number complete Six (6)
 - Granite State Electric TSA#1 Supply Chain Management
 - Granite State Electric TSA#3 Supplier Contracts
 - Granite State Electric TSA#4 Access to Seller's Warehouse
 - Energy North TSA#1 Supply Chain Management
 - Energy North TSA#3 Supplier Contracts
 - Energy North TSA#4 Access To Seller's Warehouse

Fleet TSA Status Update - August 20, 2013

lit

Attending: Richard Foley, Liberty Utilities William Hilbrunner, National Grid

Regrets: None

Date: August 20, 2013

1.0 TSA Scope changes or Requests for Scope Changes

Request to terminate Service for the 2 fleet related TSA's was made on July 31 2013. :

- Granite State Electric Service Supply TSA#5 Fleet Services
- Energy North Service Supply TSA#5 Fleet Services
- 2.0 Transition Update

Request to terminate services was requested on July 31 2013 for an August 31 2013 End Date. Liberty Utilities has determined there is no longer a need to continue with any fleet related support from National Grid. The need for any emergency related services has been resolved where suppliers at Liberty Utilities have been established to assist in repairs.

3.0 Issues

None at this time

- 4.0 Termination of Services In Process with expected completion date of August 31 2013.
 - Granite State Electric Service Supply TSA#5 Fleet Services
 - Energy North Service Supply TSA#5 Fleet Services

Attachment E

Escalated Complaint – Transition Steering Committee (per Settlement V.C.2.a(iv) and TSA Schedule A Section 1.7)

Nothing to report