

7000 Transition Services Joint Monthly Status Report
Granite State Electric Company
Month of July 2013

		CURRENT SERVICE REPRESENTATIVE		APPROVED REPORTS BY CURRENT TSA LEAD		ATTACHMENTS						
						A	B	C	D	E	F	G
		Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement				Monthly statements (Most Recent)(per Settlement V.C.2 a.(i))	TSA Scope Changes (per Settlement V.C.2 a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2 a.(iii))	Meeting minutes (per Settlement V.C.2 a.(iv))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2 a.(v) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2 a.(ii))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2 a.(ii))
Schedule A	Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG			
A General Protocol												
Correspondence, Invoices, Notices and other Communication												
B Human Resources												
Payroll Services		7/12	Mark Smith		Laurie Hare		Mark Smith		Karyle Hills		10/18/2012	11/18/2012
Employee Benefits			Mark Smith		Lori Santoro		Mark Smith		Lori Santoro		10/18/2012	11/18/2012
Pension Administration			Mark Smith		Lori Santoro		Mark Smith		Karyle Hills		4/11/2013	5/1/2013
Labor Relations Support			Mark Smith		Thomas Ryan		Mark Smith		Brian Varga		10/18/2012	11/18/2012
Staffing Support			Mark Smith		Marviane Baer		Mark Smith		Brian Varga		10/18/2012	11/18/2012
C Financial Services												
Financial Reporting			Linda Doering		Ron Boches		Linda Doering		Ron Boches			
Accounting Consulting			Linda Doering		Mike Wald		Linda Doering		Ron Boches			
Financial Training Service			Linda Doering		Mike Wald		Linda Doering		Ron Boches		1/29/2013	2/28/2013
Accounts Payable Processes			Linda Doering		John Napolitano		Linda Doering		Ron Boches		1/29/2013	2/28/2013
Accounts Payable Consulting			Linda Doering		John Napolitano		Linda Doering		Ron Boches			
Cash Management			Linda Doering		Chris DiGillo		Linda Doering		Ron Boches			
Tax Consulting Services			Susan Wan		Arthur Kiperberg		Linda Doering		Ron Boches			
Property Tax Services			Linda Doering		Paula Leaverton		Linda Doering		Ron Boches			
Claims Handling/Investigation			Paul Kinch		Joseph Weber		Linda Doering		Ron Boches			
D Operations												
Planned Major Maintenance & Capital Construction			Chris Brouillard		Mark Phillips		Kurt Demmer	7/12	Dan Bunszell			
Emergency Maintenance Engineering and Technical Services			Chris Brouillard		Marie Jordan		Chris Brouillard	7/12	Dan Bunszell		5/30/2013	6/30/2013
Field Crew Dispatching and Scheduling			Norm Gallagher		Gary Bennett		Norm Gallagher	7/12	Dan Bunszell			
Electric Engineering and Design			Chris Brouillard		Bob Brawley		Chris Brouillard	7/12	Dan Bunszell			
Resource and Workload Planning			Chris Brouillard		Jim Patterson		Chris Brouillard	7/12	Dan Bunszell			
Electric Feeder, Sub-Transmission and Substation Asset Planning			Chris Brouillard		Rob Sheridan		Chris Brouillard	7/12	Dan Bunszell			
Substation Maintenance Programs/Substation Engineering			Chris Brouillard		John Gavin		Chris Brouillard	7/12	Dan Bunszell		6/17/2013	7/17/2013
Vegetation Management			Kurt Demmer		Anne Marie Moran / Craig Allen		Kurt Demmer	7/12	Dan Bunszell		12/13/2012	1/14/2013
Customer Meter Support			Kurt Demmer		Christopher Gibb / Robert Preshong		Kurt Demmer	7/12	Dan Bunszell		2/4/2013	3/4/2013
Electric Meter Shop			Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell			
Electric Lab (testing/calibration of tools, equipment and PPE)			Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell		11/14/2012	12/14/2012
Infrared (IR) Testing			Kurt Demmer		James Kelly		Kurt Demmer	7/12	Dan Bunszell		11/14/2012	12/14/2012
Mapping & Records			Chris Brouillard		Michael Yarbrough / Brian Miller		Chris Brouillard	7/12	Dan Bunszell			
Relay and Protection			Chris Brouillard		Mark Peterson		Chris Brouillard	7/12	Dan Bunszell			
Codes and Standards			Tim Deppmeyer		Garad Purdy		Tim Deppmeyer	7/12	Dan Bunszell		10/26/2012	11/25/2012
Mutual Assistance			Tim Deppmeyer		Kathy Lyford		Tim Deppmeyer	7/12	Dan Bunszell			
Business Continuity Support and Emergency Logistics			Tim Deppmeyer	8/12	Dan Bunszell		Tim Deppmeyer	8/12	Dan Bunszell			
Electric Operations Miscellaneous			Kurt Demmer		Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell			
Energy Solutions Delivery & Efficiency												
Energy Efficiency Programs			Eric Stanley		Carol White		Bill Sherry		Carol White			
Sales/Support for Commercial, Industrial and Municipal Customers			William Sherry		Sean Mongan		Bill Sherry		Sean Mongan			
D.3 Energy Control & Supply												
Electric Network Control			Norm Gallagher		Mike Gallagher		Chico DaFonte		Mike Gallagher			
Electric Load Forecasting			Chico DaFonte		Joseph Gredder		Chico DaFonte	9/12	Joseph Gredder			
Energy Procurement Services			Chico DaFonte		Margaret Janzen		Chico DaFonte		Margaret Janzen		1/22/2013	3/8/2013
Energy Procurement Consulting			Chico DaFonte		Margaret Janzen		Chico DaFonte		Margaret Janzen			
Distributed Generation Services			Chris Brouillard		Kevin Kelly / Marie Jordan		Chico DaFonte	9/12	Marie Jordan		3/28/2013	4/28/2013
Project Management												
Project Management Services			Chris Brouillard		Daniel Glenning		Rich MacDonald		David Way		3/14/2013	4/14/2013
Cost Management Access			Linda Doering		Patrick Pensabene		Rich MacDonald		David Way			
D.6 Health, Safety & Environment (HS&E)												
HS&E Regulatory Monitoring, Reporting, Compliance, and Training			Gaetan Mercier / Michael Knott		Timothy Woycik / Brian Varga / Stephanie Shepard		Michael Knott		Tim Woycik		10/2/2012	11/1/2012
Health and Safety Field Support			Gaetan Mercier / Michael Knott		Timothy Woycik		Michael Knott		Tim Woycik		10/2/2012	11/1/2012
Technical Training			Gaetan Mercier / Michael Knott / Mark Smith		Brian Varga		Michael Knott		Tim Woycik		10/2/2012	11/1/2012
Environmental Compliance			Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik		10/2/2012	11/1/2012
Environmental Field Support			Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik		10/2/2012	11/1/2012

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Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement										Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii)).	Meeting minutes (per Settlement V.C.2.a.(iv)).	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(v) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2.a.(ii))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(ii))
Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG									
	Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik								10/2/2012	11/1/2012
	Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik								10/2/2012	11/1/2012
	Gaetan Mercier / Michael Knott	7/12	Peter Harley		Michael Knott		Tim Woycik								10/2/2012	11/1/2012
	Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich									
	Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich									
	Gaetan Mercier / Michael Knott		Vicki M. O'Leary		Michael Knott		Mike Amico								3/28/2013	5/1/2013
	Rich Foley		Jim Swalec		Rich Foley		Jim Swalec								11/30/2012	12/31/2012
	Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman									
	Rich Foley		Jim Swalec		Rich Foley		Jim Swalec								11/30/2012	12/31/2012
	Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman								11/30/2012	12/31/2012
	Steve McCrodon		Bill Hilbrunner		Steve McCrodon		Bill Hilbrunner								7/31/2013	
					8/12	Bill Sherry	Nancy Cianfone									
					8/12	Bill Sherry	Nancy Cianfone									
					8/12	Bill Sherrv	Nancy Cianfone									
						Bill Sherry	Brian Schuster									
					8/12	Bill Sherrv	Nancy Cianfone									
					8/12	Bill Sherry	Nancy Cianfone									
					8/12	Bill Sherry	Nancy Cianfone									
						ChristiAne Mason	Michael Laflamme									
						ChristiAne Mason	Michael Laflamme									

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Schedule A	Service															
HS&E-7	Spill Control/Response		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-8	Environmental Regulatory Support & Consultation		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-9	Licenses, Permits and Orders		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
	Security															
Security-1	Site Security Services		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich							
Security-2	Security Consulting		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich							
	Supply Chain and Inventory Management															
Supply-1	Supply Chain Management		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
Supply-2	Materials Management System Support		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman							
Supply-3	Supplier Contracts		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
Supply-4	Access to Seller Warehouses		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman						11/30/2012	12/31/2012
Supply-5	Fleet Services		Steve McCrodon		Bill Hilbrunner		Steve McCrodon		Bill Hilbrunner						7/31/2013	
	E Customer Services Support															
Customer Svc-1	Call Center Operations		Nicole Harris		Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone							
			Nicole Harris / Daniel Mahoney (Meter Data Services)		Nancy Cianfone / Christopher Gibb (Meter Data Services)	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-2	Meter Reading, Billing and Payment Processing		Nicole Harris		Larry Frye	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-3	Collections Process Support				Brian Schuster / Joe Basic		Bill Sherry		Brian Schuster							
Customer Svc-4	New Business Administration		Bill Sherry		Jeff Martin	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-5	Revenue Protection/Diversion & Investigation		Nicole Harris													
Customer Svc-6	Customer Data Migration	8/12	David Carleton/Nicole Harris		Nancy Ciafone	8/12	Bill Sherry		Nancy Cianfone							
	F Regulatory Support															
Reg-1	Regulatory Support - General		ChristiAne Mason		Michael Laflamme		ChristiAne Mason		Michael Laflamme							
Reg-2	Regulatory Reporting		Robert Campbell		Ann Leary		ChristiAne Mason		Michael Laflamme							
	G Records Management															
Records-1	Identification of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith							
Records-2	Separation and Transfer of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith							
	H IT Transition Services															
IT-1	Business Application Services		David Carleton		Donald Stahlin		David Carleton		Madalyn Hanley							
IT-2	Collaboration Services (E-Mail)		David Carleton		Paul Circolone / Andy Gould		David Carleton		Madalyn Hanley							
IT-3	Data Centers		David Carleton		Paul Circolone / Andy Gould		David Carleton		Madalyn Hanley							
IT-4	Client Services		David Carleton		Duane Bloomfield / Harold Pinski		David Carleton		Madalyn Hanley							
IT-5	Contracts and Licenses		David Carleton		Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-6	Infrastructure Services		David Carleton		Paul Circolone / Earl Briggs		David Carleton		Madalyn Hanley							
IT-7	Networking Support		David Carleton		Ed Brodsky / Alex Scherer		David Carleton		Madalyn Hanley							
IT-8	IS Energy Management Systems (EMS)		David Carleton		Bill Mays		David Carleton		Madalyn Hanley							
IT-9	Security Services		David Carleton		Mike Andreozzi		David Carleton		Madalyn Hanley							

Attachment A

**Monthly Statements (Most Recent)
(per Settlement V.C.2.a.(i))**

See attached

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 07/26/2013
Invoice #: 800033168
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

June 2013
April 2013

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Payroll	-	-	-	-	-	-	-
Employee Benefits	-	-	-	-	-	-	-
Pension Administration	-	-	-	-	-	-	-
Labor Relations	-	-	-	-	-	-	-
Staffing Support	-	-	-	-	-	-	-
Human Resources	-	-	-	-	-	-	-
Financial Reporting	-	-	-	-	858.20	858.20	858.20
Accounting Consulting	-	-	-	2,966.54	2,966.54	5,933.08	5,933.08
Financial Training Service	-	-	-	-	-	-	-
Accounts Payable Processing	-	-	-	-	-	-	-
Accounts Payable Consulting	-	-	-	-	-	-	-
Cash Management	-	-	-	-	-	-	-
Tax Consulting	-	-	-	-	-	-	-
Property Tax Services	-	-	-	-	-	-	-
Claims Handling /Investigation	-	-	-	640.75	-	640.75	640.75
Finance	-	-	-	3,607.29	3,824.74	7,432.03	7,432.03
Planned Major Mtnc	-	-	-	(1,451.62)	-	(1,451.62)	(1,451.62)
Emergency Mtnc & Tech Svcs	-	-	-	-	-	-	-
Field Crew Dispatch & Scheduling	-	-	-	-	-	-	-
Electric Eng & Design	-	-	-	-	-	-	-
Resource & Workload Planning	-	-	-	1,688.11	-	1,688.11	1,688.11
Electric Fdr ,Sub T and Sub Asset Planning	-	-	-	(4,831.90)	-	(4,831.90)	(4,831.90)
Sub Mtnc Programs /Engineering	-	-	-	137,161.89	-	137,161.89	137,161.89
Vegetation Management	-	-	-	-	-	-	-
Customer Meter Support	-	-	-	-	-	-	-
Electric Meter Shop	-	-	-	20.78	-	20.78	20.78
Electric Lab	(1,807.39)	-	(1,807.39)	-	-	-	(1,807.39)
Infrared Testing	-	-	-	-	-	-	-
Mapping & Records	-	-	-	-	16,850.90	16,850.90	16,850.90
Relay & Protection	-	-	-	592.97	-	592.97	592.97
Codes & Standards	-	-	-	-	-	-	-
Mutual Assistance	-	-	-	669.23	-	669.23	669.23
Business Continuity & Emergency Logistics	-	-	-	-	-	-	-
Ops Miscellaneous	-	-	-	26,056.03	-	26,056.03	26,056.03
Network Strategy & Planned Major Mtnc	-	-	-	-	-	-	-
Operations Regulatory Support	-	-	-	-	-	-	-
Emergency Mtnc Engineering & Technical Svcs	-	-	-	-	-	-	-
Mandated Programs, inc Leak Surveys	-	-	-	-	-	-	-
LNG Compliance & Training	-	-	-	-	-	-	-
Gas Engineering & Design	-	-	-	-	-	-	-
QA/Analysis & Process Improvement	-	(1,145.01)	(1,145.01)	-	-	-	(1,145.01)
Gas Support/Workload Planning	-	-	-	-	1.34	1.34	1.34
Meter Ops/Meter Shop	-	-	-	-	4,842.65	4,842.65	4,842.65
Reliability Planning	-	-	-	-	-	-	-
System Integrity, Asset Replacement, & Corrosion Control	-	-	-	-	2,139.46	2,139.46	2,139.46
Ops Misc	-	-	-	-	17,332.01	17,332.01	17,332.01
Operations	(1,807.39)	(1,145.01)	(2,952.40)	159,905.49	41,166.36	201,071.85	198,119.45
Energy Efficiency	-	-	-	(5,109.70)	770.23	(4,339.47)	(4,339.47)
C&I Sales/Support	-	-	-	-	-	-	-
Energy Solutions Delivery & Efficiency	-	-	-	(5,109.70)	770.23	(4,339.47)	(4,339.47)
Network Control	-	-	-	13,982.61	-	13,982.61	13,982.61
Load Forecasting	-	-	-	381.63	-	381.63	381.63
Energy Procurement	-	-	-	-	-	-	-
Energy Procurement Consulting	-	-	-	-	-	-	-
Distributed Generation Svcs	-	-	-	656.14	-	656.14	656.14
Gas Control	-	-	-	-	10,998.84	10,998.84	10,998.84
Procurement Svcs General	-	-	-	-	1,948.91	1,948.91	1,948.91
Energy Transactions	-	-	-	-	-	-	-
Gas Load Forecasting	-	-	-	-	13,549.36	13,549.36	13,549.36
Procurement Consulting	-	-	-	-	-	-	-
Procurement Svcs Misc	-	-	-	-	-	-	-
Energy Control & Supply	-	-	-	15,020.38	26,497.11	41,517.49	41,517.49
Project Mgmt Svcs	-	-	-	-	-	-	-
Cost Mgmt	-	-	-	-	-	-	-
Project Management	-	-	-	-	-	-	-
HS&E Monitoring,Reporting Compliance & Training	-	-	-	-	-	-	-
Health & Safety Fld Support	-	-	-	-	-	-	-
Technical Training	-	-	-	-	-	-	-
Environmental Compliance	-	-	-	-	-	-	-
Environmetal Field Support	-	-	-	-	-	-	-
SIR	-	-	-	-	496.66	496.66	496.66
Spill Control Response	-	-	-	-	-	-	-
Environmental Reg Support & Consultation	-	-	-	-	-	-	-
Licenses, Permits & Orders	-	-	-	-	-	-	-
Health, Safety & Environment	-	-	-	-	496.66	496.66	496.66
Site Services	-	-	-	-	-	-	-
Security Consulting	-	-	-	-	-	-	-
NERC/NPCC Reg Compliance	-	-	-	-	-	-	-
Security	-	-	-	-	-	-	-
Supply Chain Mgmt	-	-	-	-	-	-	-
Mat Mgmt System Support	-	-	-	-	-	-	-
Supplier Contracts	-	-	-	-	-	-	-
Warehouse Access	-	-	-	-	-	-	-
Fleet Services	-	-	-	-	-	-	-
Supply Chain & Inventory	-	-	-	-	-	-	-
Call Center Ops	-	-	-	27,346.63	3,079.88	30,426.51	30,426.51

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 07/26/2013
Invoice #: 800033168
Terms: Net 20

Initial Billing for Transition Services Activity: June 2013
Final Billing for Transition Services Activity: April 2013

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Meter Rdg, Billing & Payment Processing	-	-	-	87,500.56	26,120.74	113,621.30	113,621.30
Collections Support	-	-	-	(8,604.08)	4.82	(8,599.26)	(8,599.26)
New Business Admin	-	-	-	3,314.46	82.48	3,396.94	3,396.94
Revenue Protection	-	-	-	-	-	-	-
Customer Data Migration	-	-	-	-	-	-	-
Meter Data Services - Support	-	-	-	3,926.55	-	3,926.55	3,926.55
Customer Service	-	-	-	113,484.12	29,287.92	142,772.04	142,772.04
General	-	-	-	6,424.23	526.08	6,950.31	6,950.31
Regulatory Reporting	-	-	-	4,124.58	12,875.99	17,000.57	17,000.57
Regulatory Support	-	-	-	10,548.81	13,402.07	23,950.88	23,950.88
Identification of Books & Records	-	-	-	-	-	-	-
Seperation & Transfer of Books & Records	-	-	-	-	-	-	-
Records Management	-	-	-	-	-	-	-
Business Applications	3,159.73	(2,071.40)	1,088.33	8,598.25	13,845.18	22,443.43	23,531.76
Collaboration Services	-	-	-	-	-	-	-
Data Centers	5,074.58	3,050.78	8,125.36	-	-	-	8,125.36
Client services	4,023.02	-	4,023.02	-	-	-	4,023.02
Contracts & Licenses	2,869.32	3,590.03	6,459.35	12,746.44	25,001.69	37,748.13	44,207.48
Infrastructure Services	6,788.83	(9,393.00)	(2,604.17)	41,677.89	35,342.29	77,020.18	74,416.01
Networking Support	(24,434.08)	5,470.34	(18,963.74)	-	-	-	(18,963.74)
EMS/SCADA	1,985.42	(2,725.70)	(740.28)	125.13	-	125.13	(615.15)
Security Services	-	-	-	-	-	-	-
IT	(533.18)	(2,078.95)	(2,612.13)	63,147.71	74,189.16	137,336.87	134,724.74
TOTAL	(2,340.57)	(3,223.96)	(5,564.53)	360,604.10	189,634.25	550,238.35	544,673.82

CHECK

Please remit payments to the following:

U.S. Mail
National Grid USA Misc Accounts Receivable 300 Erie Boulevard West Syracuse, NY 13202

Wire
National Grid USA Bank: Bank of America ABA: 026009593 Acct# 000050020915

Attachment B

**TSA Scope Changes
(per Settlement V.C.2.a.(ii))**

Nothing to report

Attachment C

**Summary of any material disputes, claims and adjustments
of Monthly Statements in the prior calendar month
(per Settlement V.C.2.a.(iii))**

Nothing to report

Attachment D

**Meeting Minutes
(per Settlement V.C.2.a.(iv))**

See attached

Energy Supply TSA Status Update - July 2013

Attending: Michael Gallagher, National Grid
Norm Gallagher, Liberty Utilities

Regrets: n/a

Date: July 30, 2013

1.0 Review Checklist – no changes

2.0 Transition Update

Transition of the electric control centers has slid a month to the April/May 2014 timeframe.

Liberty is planning to transition the gas control center before the electric control center, but work on the new gas SCADA system is taking longer than anticipated by the vendor Schneider.

Schneider has people working on both the gas and electric SCADA systems.

Liberty has plans to build the electric displays in the SCADA system, and they have hired a contractor to separate the RTU's in substations.

No transition services have terminated yet.

3.0 Issues – None.

Inventory Management TSA Status Update – August 20, 2013

Attending: Richard Foley, Liberty Utilities
Craig Dikeman, National Grid

Regrets: None

Date: August 20, 2013

1.0 TSA Scope changes or Requests for Scope Changes

No changes requested at this time. Two (2) TSA's remain open at this time:

- Granite State Electric TSA#2 – Materials Management System Support
- Energy North TSA#2 – Materials Management System Support

2.0 Transition Update

TSA likely to be held open until October 1, 2013, unless Liberty Utilities can find an alternative way before then to buy stock in an emergency situation (other than the current replacement process). Once this process is established, the need for the TSA will be eliminated. In 2013, Liberty was short on materials twice in emergency situations and relied on National Grid to support those material needs.

3.0 Issues

None at this time

4.0 Termination of Services – Number complete – Six (6)

- Granite State Electric TSA#1 – Supply Chain Management
- Granite State Electric TSA#3 – Supplier Contracts
- Granite State Electric TSA#4 – Access to Seller's Warehouse
- Energy North TSA#1 – Supply Chain Management
- Energy North TSA#3 – Supplier Contracts
- Energy North TSA#4 – Access To Seller's Warehouse

Fleet TSA Status Update – August 20, 2013

Attending: Richard Foley, Liberty Utilities
William Hilbrunner, National Grid

Regrets: None

Date: August 20, 2013



1.0 TSA Scope changes or Requests for Scope Changes

Request to terminate Service for the 2 fleet related TSA's was made on July 31 2013. :

- Granite State Electric Service Supply TSA#5 – Fleet Services
- Energy North Service Supply TSA#5 – Fleet Services

2.0 Transition Update

Request to terminate services was requested on July 31 2013 for an August 31 2013 End Date. Liberty Utilities has determined there is no longer a need to continue with any fleet related support from National Grid. The need for any emergency related services has been resolved where suppliers at Liberty Utilities have been established to assist in repairs.

3.0 Issues

None at this time

4.0 Termination of Services – In Process with expected completion date of August 31 2013.

- Granite State Electric Service Supply TSA#5 – Fleet Services
- Energy North Service Supply TSA#5 – Fleet Services

Attachment E

**Escalated Complaint – Transition Steering Committee
(per Settlement V.C.2.a(iv) and TSA Schedule A Section 1.7)**

Nothing to report